Ventura payment & return record

Agreed amounts

Total $230.00 including tax. Reservation $57.50; remaining $172.50 when reservation has actually been paid. Separate $150 card hold; no paid deposit for this package.

Booking / customer / property / accepted agreement version

Actual payment amount / received date / processor reference

Payment allocation: net charges / included tax / sum received

Total actually received / remaining balance / due date

Hold reference / authorized amount / authorization expiration / verified before dispatch

Delivery: item IDs / condition photos / placement / authorized access record

Collection: item IDs / condition / photos / completion time

Inspection / concern notification / release deadline (within 24 clock hours of collection)

Hold release: actual time / verified canceled status / reference / customer notified

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Refund, if any: approved amount / reason / initiation time / reference

Access completion: key returned / entry door locked / alarm instructions / agent notified

Record only actions actually completed. A hold release is not a refund. Photos, access permission and condition records remain private. No codes or payment credentials here. Supported claims require evidence and customer opportunity to respond; no automatic charge.